

# ULTRA-CARE

## BOILER PROTECTION PLANS

Pay as you go

ULTRA-CARE

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### PRIORITY CALLS

CALLOUT "Pay as you go"

- \* **Ultra Care 1** is designed for customers that have their boilers or appliances serviced on an annual basis. The boiler or appliances are serviced to the manufacturer's specification by fully qualified, fully insured **Gas Safe** and **OFTEC** registered engineers. All equipment details will be entered into our database and when it's time for your annual service we will contact you to arrange a convenient time to call. This service is extremely helpful with customers requiring **Landlord Gas Safety Certificates** for rented properties.
- \* **Ultra Care 1** offers discount on service charges if you have more than one appliance. Contact our office on 01249 713476 and speak to one of our service team regarding discounts.
- \* **Ultra Care 1** loyalty customers will be guaranteed priority attention in the event of a breakdown or system fault especially important in those cold winter months when heating engineers are at a premium.
- \* **Ultra Care 1** customers will receive automatic discount on any system upgrade or boiler replacement.
- \* **Ultra Care 1** customers can obtain advice on how to achieve the maximum from there heating system along with recommendations on controls and programmer settings.
- \* **Ultra Care 1** is a "pay on completion of works" although accounts can be set up if required, all workmanship and any materials used is fully guaranteed.
- \* We can advise you on what type of heating system is best for your property based on over 50 years of Ultra Warm's experience in the heating industry. We also offer a full design service for heating and hot water installations for