

ULTRA-CARE

BOILER PROTECTION PLANS

Labour Covered

ULTRA-CARE

2

LABOUR PROTECTION PLAN

Includes a Comprehensive Service

- * **Ultra Care 2** is a labour protection plan. The protection plan covers call outs and labour for carrying out electrical and mechanical repairs on oil and gas boilers up to 40 kW.
- * **Ultra Care 2** includes a full annual service that is carried out to the manufacturer's specification by fully qualified, fully insured **Gas Safe** and **OFTEC** registered engineers. All equipment details will be entered into our database and when it's time for your annual service we will contact you to arrange a convenient time to call. This service is extremely helpful with customers requiring **Landlord Gas Safety Certificates** for rented properties.
- * **Ultra Care 2** covers all labour involved in replacing any defective component within the boiler plus room thermostats, programmers, time clocks and domestic heating circulating pump, (providing a heating system drain down is not required) that are external to the boiler.
- * **Ultra Care 2** does not cover any labour involved on repairs or replacement of complete boilers, radiators, zone valves, batteries in controls, hot water cylinders or any heating or hot water pipework problems or faults relating to contaminated fuel, scale or sludge in the boiler or heating system.
- * **Ultra Care 2** covers up to a maximum of £600.00 of labour costs per year **No excess charge with this protection plan.**
- * **Ultra Care 2** certificate of cover will be issued along with our 'out of hours' telephone number in the event of emergencies.
- * In the event of an unforeseen situation the general manager reserves the right to make the final decision although everything will be done to reach an amicable agreement.
- * Costs can be spread over a 12-month period by paying by direct debit debit a small 5% administration charge will be added.