



Boiler Protection Plans Terms & Conditions

ULTRA-CARE 2 TERMS & CONDITIONS

What's not covered:

- Any labour involved in replacing complete boilers or radiators.
- Any labour involved in the draining of the heating system to replace circulating pump or zone valve where isolating valves are inoperative.
- Any repairs to leaking hot and cold water pipework.
- Any faults relating to contaminated fuel, oil supply and pipework.
- Any faults relating to scale or sludge in the heat exchanger, boiler or heating system.
- Any faults relating to underfloor heating and controls or smart controls.
- Blocked or leaking heat exchangers

In the event of an unforeseen situation the General Manager reserves the right to make the final decision, although everything will be done to reach an amicable agreement.

ULTRA-CARE 3 TERMS & CONDITIONS

What's not covered:

- Labour or materials involved in replacing complete boilers or radiators.
- Labour involved in the draining of the heating system to replace circulating pump or zone valve where isolating valves are inoperative or the replacement of inhibitor.
- Repairs to leaking hot and coldwater pipework and cylinders.
- The replacement of siliphos crystals, burner nozzles or oil filters that may be required during a routine service visit.
- Faults relating to contaminated fuel, oil supply, fire valves, pipework, and frozen pipework.
- Faults relating to scale or sludge in the heat exchanger, boiler or heating system.
- Faults relating to underfloor heating and controls or smart controls.
- Corroded flue sections, boiler casings.
- Blocked or leaking heat exchangers

In the event of an unforeseen situation the General Manager reserves the right to make the final decision, although everything will be done to reach an amicable agreement.

ULTRA-CARE 4 TERMS & CONDITIONS

What's not covered:

- Any labour or materials involved in replacing the complete boiler.
- The replacement of siliphos crystals, burner nozzles or oil filters that may be required during a routine service visit.
- Faults with incoming mains cold water supply.
- Leaking pipework buried under concrete/solid floors
- Faults relating to contaminated fuel, oil supply pipework, oil storage tanks and frozen pipework.
- Faults relating to scale or sludge in the heat exchanger, boiler or heating system.
- Corroded flue sections, boiler casings, cast iron radiators and accidental damage.
- Unvented hot water cylinders and obsolete parts.
- Blocked or leaking heat exchangers

In the event of an unforeseen situation the General Manager reserves the right to make the final decision, although everything will be done to reach an amicable agreement.